

# MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



<b>Month</b>	August 24	<b>Report date</b>	31/08/24	<b>Person</b>	Steve Shaw
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**This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.**

To find what else the BID does to make Manor Royal a safer place see [www.manorroyal.org/security](http://www.manorroyal.org/security)


	<b>Report Type: Fly Tipping</b>
<p><b>Commentary</b></p> <p>01.08.2024 12:48:27</p> <p>Woolborough Lane</p> <p>whilst on patrol found dumped items</p>	

	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>. 01.08.2024 16:35:08</p> <p>on Gatwick road micro park bins overflow and rubbish everywhere.</p> <p><b>Escalated Maintenance Team</b></p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

<p><b>Commentary</b></p> <p>01.08.2024 16:52:30</p> <p><b>Any issues?</b> Yes</p> <p><b>Description</b> loads of fresh skid marks on the road</p>	<p><b>Report Type: Anti-Social Driving</b></p> 
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<p><b>Commentary</b></p> <p>. 02.08.2024 10:47:49</p> <p>Manor Royal Road</p> <p>the information sign on manor Royal road has been hit, this has been reported a few times now and the relevant people aware of this.</p> <p><b>Escalated</b> Blue Light Security</p>	<p><b>Report Type: Vandalism</b></p> 
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<p><b>Commentary</b></p> <p>02.08.2024 10:51:01</p> <p>Newton Road</p> <p>whilst on foot patrol on newton road the curb has been damaged a lot. the entrance to newton road via manor Royal road.</p> <p><b>Escalated</b> Maintenance Team</p>	<p><b>Report Type: Damaged Curb</b></p> 
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**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Graffiti</b>
<p><b>Commentary</b></p> <p>02.08.2024 17:39:52</p> <p>Cobham Way</p> <p>on the benches on county oak way graffiti is now on both</p> <p><b>Escalated Maintenance Team</b></p>	

	<b>Report Type: Fly Tipping</b>
<p><b>Commentary</b></p> <p>04.08.2024 18:56:42</p> <p>Tinsley Lane</p> <p>Signs Fly Tipping at the above location in places.</p> <p><b>Escalated Maintenance Team</b></p>	

	<b>Report Type: Crime</b>
<p><b>Commentary</b></p> <p>06.08.2024 17:48:32</p> <p><b>Locations</b> Gatwick Road <b>Type</b> Crime</p> <p><b>Details</b> Received a email to attend the following business (Capital Hair &amp; Beauty). Upon arrival, we were informed about a customer who had been refusing to make payment for items received from the above business mentioned. We spoke to the staff, and also assisted them and how to log incidents on disc. Staff also briefed us, on various types of shoplifting happening inside their store. Information was taken onboard and we promised the staff, that we will try and do a few spot checks patrol when we can. Staff were very happy with our attendance so with everything under control we then stood down.</p>	

	<b>Report Type: Street Cleanliness</b>
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**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

**Commentary**

08.08.2024 11:03:30

**Locations** Whittle Way **Type** Street cleanliness

**Details** Attended the above location, in regards to an email received. About lorry drivers defecating and urinating on the side of the road. -This kind of behaviour is also occurring in other locations such James Watt way. Unfortunately, most of these incidents are taken place outside the rangers working hours. There is a car /caravan park in the above location, but both vehicles are in tax/mot. We have been trying to move the guy since last year. He was at Tinsley Lane, he is now at the airport location, but there no evidence that he is one or the only committing these incidents.

**Escalated** Blue Light Security

**Report Type: Suspicious Behaviour**

**Commentary**

08.08.2024 12:17:58

**Locations** Gatwick Road

**Details** Received an email from the security officer at the SECamb Building. Regarding an incident involving 3 men on moped, both carrying pilians that was patrolling the area last night. I advised of the need to be vigilant. I also informed him, that he might need to inform the police, if he thinks they're planning to invade his premises. I assured him, that if we are around, we will assist in what we can do, but we can't fix all his problems.

**Escalated** Sussex Police (crimestoppers-uk.org) (Tel: 101)

**Report Type: Crime**

**Commentary**

13.08.2024 12:57:00

**Locations** County Oak Retail Park **Type** Crime

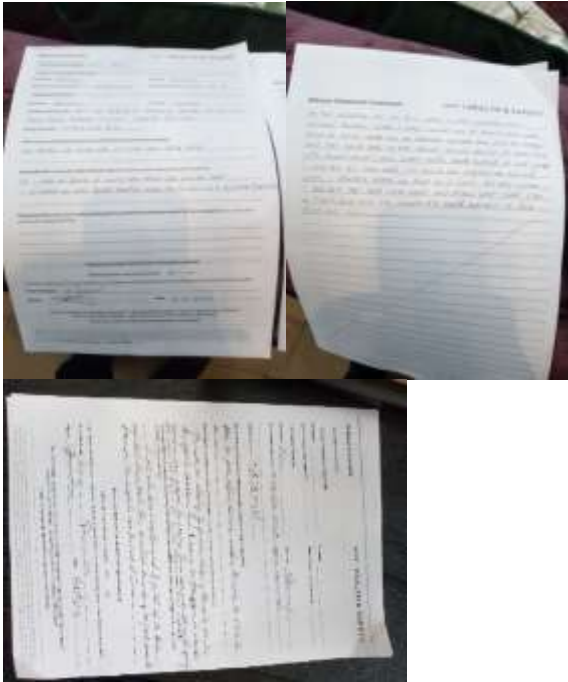

**Details** Received a called to attend the above location, were the gas lead connection was stolen from the food Kart . We attended and assessed the situation. They unsure whether it was taken on Sunday or Saturday night. We advised them to call the police, which they did. They were also told to be mindful of what they leave unsecured when they finished working. With everything under control, we then stood down and returned back to normality.

**Escalated** Emergency (999)







**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<p><b>Report Type: ASB/ Driving</b></p>
<p><b>Commentary</b></p> <p>14.08.2024 17:36:22</p> <p><b>Locations</b> County Oak Retail Park  <b>Type</b> Dangerous/Antisocial Driving</p> <p><b>Details</b> Whilst on foot patrol at the above business location. An elderly IC1 female customer was walking along the front of Next, when she was hit by a teenager on a scooter that was going very fast. The elderly female was struck to the floor, before she was helped by the rangers back to her feet. Once she was on her feet, we then slowly escorted her into Next where she was placed on a chair, so she could rest. Rangers then spoke to kids in question, Reminding them about their behaviour and the nature of riding at top speed inside the retail park. Explaining to them that, kids and elderly people are always around the carpark. My colleague then phone the police and the ambulance as well, so they could check if the elderly female has sustained any injuries or broken bones. With everything under control, we stood down but continued offer our support, and monitored the situation, whilst we await the police to arrive.</p>	
	<p><b>Report Type: Crime/Recovery</b></p>
<p><b>Commentary</b></p> <p>15.08.2024 14:41:33</p> <p><b>Locations</b> Acorn Retail Park</p> <p><b>Details</b> I entered Wickes and encountered a female large build blue shorts black top blond hair with 2 bags for life, I observed her going through a box and asked if she was ok, she replied yes as I continued to walk around the store I noticed she had deleted several items in a bucket, I waited by the exit and she dumped the bucket with contents and left the store with another female all in black also large build. they drove off in a pale blue Mazda number plate unknown as the car was to far away. total value £100</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**


	<b>Report Type: Welfare</b>
<p><b>Commentary</b></p> <p>15.08.2024 14:55:07</p> <p><b>Locations</b> London Road</p> <p><b>Details</b> called into Elekta to advise them of kids cycling and using E scooters on the top floor of the multistory car park this was in the evening, Elekta have no way of securing the car park at night. the receptionist said she would pass this info I gave her over to the facilities department.</p>	

	<b>Report Type: Police Intel</b>
<p><b>Commentary</b></p> <p>16.08.2024 18:43:09</p> <p><b>Locations</b> Exact Location Urgent Escalated Photo 1 (optional)</p> <p>Police Intel</p> <p>Attended in - regards to intel received, about a vacant property on Gatwick Road that was occupied by (Travellers ).Upon arrival, I was informed by the onsite security at L3harris,that the police were aware of the situation. Extra security has been drafted in at the above location for safety reasons. Over the weekend, Rangers are asked to make regular patrol around the area. I advised the security to continue to monitor the situation from a safe distance, and to report any disturbance to the relevant parties, i.e police. From what I gathered, the landlord has been notified, and is well aware of all activities onsite. Footage showing the occupied building can be found on bodycam if needed.</p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Crime</b>
<b>Commentary</b>	
<b>Locations</b> Acorn Retail Park <b>Type</b> Crime	
<b>Details</b> a male who is known to me by the name of xxxxxx entered M&S wearing black coat, blue shorts, blue rucksack, black trainers, black socks, ginger bearded on a push bike, he stole 2 bottles of vodka £28 each and made off through the micro park towards langley green, i advised the store to 101 the crime.	
<b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)	

	<b>Report Type: Crime</b>
<b>Commentary</b>	
20.08.2024 10:43:39	
<b>Locations</b> County Oak Retail Park	
<b>Details</b> Received a call on the radio to attend the following business Halfords, regarding a deliveroo rider who had his e- bike stolen outside Halfords. We arrived and spoke with the owner, who only park his bike for 2mins, before popping into Halfords to get a helmet. But on his returned his bike was stolen, there was no camera around the area where the bike was taken. Rangers did drive around, to have a look but nothing was found. The police were informed but was not interested, but we assured the bike owner that we will continue check the area for any intel that could assist the investigation.	
<b>Escalated</b> Emergency (999)	

	<b>Report Type: ASB</b>
<b>Commentary</b>	
<b>Locations</b> Gatwick Road	
<b>Details</b> Attended Gatwick Road, regarding a vacant property, that's was taken over by travellers. On our arrival we met up with the bailiffs, who were in charge of the evacuation of the travellers. We waited until the police arrived, whilst we monitored the situation from a safe distance. We could see where the police went and spoke with the travellers. Shortly after we were informed that the travellers had decided to leave the property, but not until 17.00. We then stood down. But will still continue to monitor the situation.	
20.08.2024 15:45:17	
	



**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

**Report Type: Crime**

**Commentary**

**22.08.2024 13:18:48**

**Locations Bell Centre Type Crime**

**Details** called to Telent as they have had a vehicle break in on Monday 19th the drivers door lock has been punched out and the rear doors forced open tow bar stolen from the last incident, there has been a lot of vans going through the skips, no clear image of the X2 at 22.33 on Monday the 19th, at 22.27 a car is seen outside another business waiting possible for the 2 males that had broken into the white transit YG69 RGZ

I have called into IMF car parts there CCTV show X2 individuals walking past towards telent, I also called into Templeton they show the 2 individuals walking past but no vehicles present, I have to call back to them tomorrow to view desk top version of their CCTV to see a proper image, also called into document solutions to ask for CCTV to which there view are not covering the path ways but maybe could pick them out possibly being dropped off.

Called into Tempeltons to view the CCTV looking at the footage unable to see what the 2 individuals look like, I have checked the area and 2 more vans have been broken into from a company on the same site called yunex traffic both van have been tampered with via the back doors i have asked them to report as they were unaware of the attempted thefts. images not clear for showing the faces but these two did the other companies vans, still checking CCTV in the area follow on report to follow.

**Escalated** Sussex Police ([crimestoppers-uk.org](http://crimestoppers-uk.org)) (Tel: 101)





**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Crime</b>
<p><b>Commentary</b> 23.08.2024 12:33:52</p> <p><b>Locations</b> Whittle Way</p> <p><b>Details</b> called to Haines Commercial as they have had a theft of fuel and batteries from vehicles I have advised them to call 101 as lots of thefts at the moment around the area may be connected. all crimes have been reported.</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b> 27.08.2024 17:23:00</p> <p><b>Shops</b> Tk Maxx <b>Recovery</b> £100 - £1000 <b>Details</b> The value of £300 worth of stolen items, were recovered from X3 unknown shoplifters no arrest was made.</p> <p><b>Shops</b> Tk Maxx <b>Recovery</b> £100 - £1000 <b>Details</b> A total of £700 was in recovered from 3 unknown shoplifters. One male two female's no arrest was made.</p>	

	<b>Report Type: Suspicious Behaviour</b>
<p><b>Commentary</b> 28.08.2024 10:35:16</p> <p><b>Locations</b> London Road <b>Details</b> 2 IC3 males in all black came into Wickes asking staff if they sell machetes. Store staff had said that they don't sell them and saw the individuals leave in a black 6 seater car. The question was asked to store staff by BID Rangers, if they had a license plate for the vehicle?. Their response was no. BID Ranger asked another question, did you get a make or model of the car?. Store staffs response was it was a Renault but they could not get the model. BID Ranger made them aware that we will try to keep an eye out for them.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

	<b>Report Type: ASB/ Dangerous Driving</b>
<p><b>Commentary</b> 30.08.2024 13:41:05</p> <p><b>Any issues?</b> Yes <b>Description</b> Signs wheel spinners</p> <p><b>Haines Check</b></p>	